

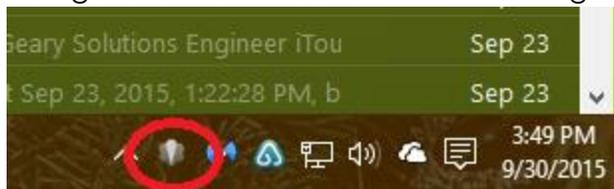


The state of Oklahoma requires that most livescan sites submit transactions over a secured VPN. This connection is made possible through the Junos Pulse VPN client. If your transactions are failing to submit, ensure that your VPN is appropriately connected.

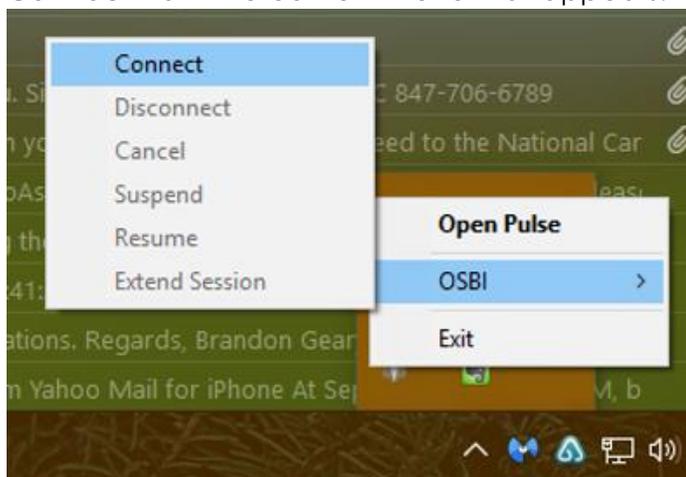
***NOTE:** For those using a VPN connection, connectivity is not persistent. Operators may need to manually establish a connection.

Establishing a VPN Connection:

1. Navigate to the Windows Taskbar and right-click on the Junos Pulse icon.

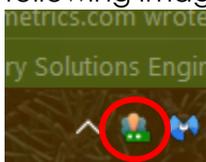


2. From the context menu that appears, hover over OSBI with your mouse. Select *Connect* from the context menu that appears.

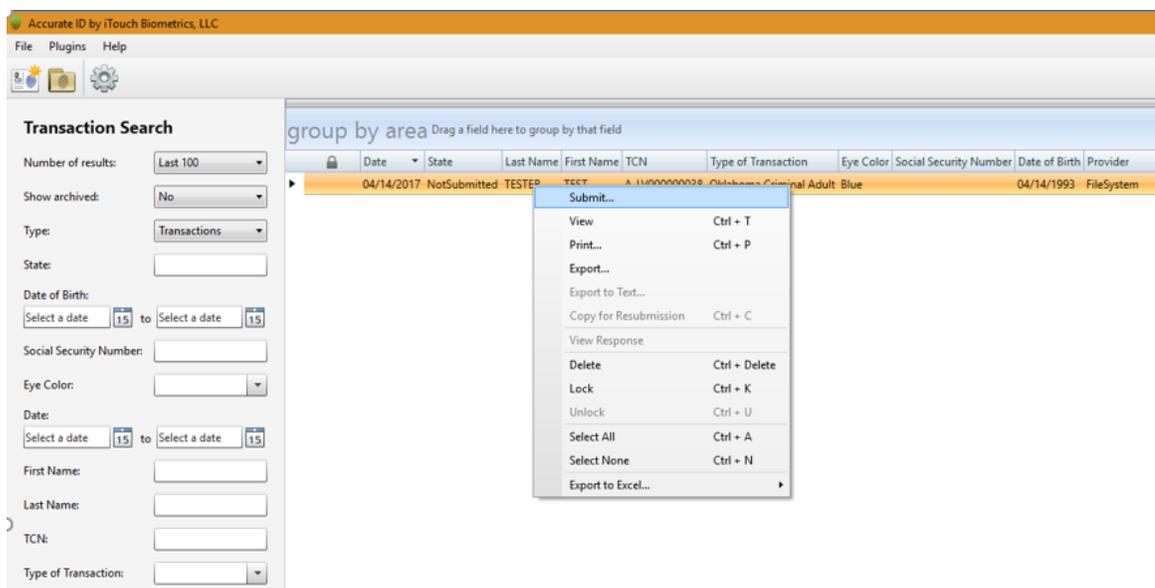


***NOTE:** If there is a problem connecting to the OSBI network or questions about your credentials please contact Mr. Jack Keisorn of the OSBI at (405) 879-2977

3. The Junos Pulse software will attempt a direct connection (as seen in the following image) to the OSBI for all transaction submissions.



4. After the connection is established operators may resume or re-attempt transaction submissions.



***NOTE:** For iTouch to provide remote technical support the Junos Pulse VPN will need to be disconnected. This can be accomplished through the steps shown above but instead selecting *Disconnect*.